



**World Bank Mission visit Citizen Facilitation Center Dogra, District Khyber, Friday Feb. 21**

**District Khyber (Feb 21, 2020):** The World Bank Mission on Friday visited the Citizen Facilitation Centre-CFC Gogra, District Khyber, where facilities through different federal outlets provided to the people of District Khyber under Relief Rehabilitation & Settlement Department and NADRA.

A delegation of the World Bank Mission led by Miss. Lynne D. Sherburne-Benz, Regional Director, Human Development, South Asia, accompanied by Practice Managers, the leader for Human Development observed the faculties being provided in CFC Khyber.

The Mission was briefed by NADRA, EAD, PDMA representatives on over all TDP- Early Recovery Program since inception that how One Stop Shop worked and changed into Citizen Facilitation Center and its functions. Mr. Zeeshan Abdullah, Director Complex Emergencies Wing, PDMA informed the Mission, in 2015, operation “Zarb-e-Azab” was conducted in five districts of erstwhile FATA and Around 340,000 families faced temporary displacement during the operation. He said, FATA Disaster Management Authority (Now Provincial Disaster Management Authority- KP) registered displaced families and payments of Early Recovery Grant (Rs. 35,000) to returning families were initiated by Government of Pakistan through FDMA in 2015. He said, in 2016, Govt. of Pakistan with the support of World Bank launched 15 One Stop Shops of TDP-Early Recovery Program-ERP in affected districts i.e. South Waziristan, North Waziristan, Khyber, Kurram and Orakzai. He said, primary objective of TDP-ERP is to provide financial assistance to returning TDP families to rebuild their livelihood by providing Livelihood Support Grant (LSG) and encourage long-term improvements in child health by creating health awareness and support families by providing Child Wellness Grant (CWG), while cash of Rs. 8.73 billion have also been disbursed amongst 0.5 million beneficiaries. The Citizen Facilitation Centres are providing support i.e. launch of NADRA's basic facilities to the public includes the issuance of National Identity Cards, National Identity Cards for overseas Pakistanis, family registration certificates, etc. to the people living in 5 tribal Districts. 27 CFCs is expanding across all 7 tribal districts by converting existing 15 centers and opening 12 new CFCs to facilitate the general public of the area. Zeeshan said, one-time resettlement grant of Rs. 35,000 per TDP family, paid by PDMA and reimbursement managed through Economic Affairs Division. He said, through Livelihood Support Grant of Rs. 16,000/ TDP family (in 4 equal monthly tranches) are also paid here in this CFC to cover basic and survival needs of affected families. He further informed, through Child Wellness Grant of Rs. 12,500/ family (both TDP and non-TDP) having child (0-24 months) are compensated in 5 equal tranches of Rs. 2,500 on attending Child

Health Awareness Sessions. He further said, Provincial Government intends to form counters for provincial services i.e. issuance of Domicile Certificate, Land/Property Registration, Board/University Educational Certificate/Degrees, Driver's License, Arm License and Excise & Taxation.

Mission also met with beneficiaries and observed the working mechanism at each counter formed in the CFC and pleased to know about the government of KP for contributing efforts to improve the quality of lives of its people living in the remote regions.

**SPOKESPERSON, RELIEF DEPARTMENT KP**